



Government of Jammu & Kashmir

Office of the Principal

# AMAR SINGH COLLEGE

Cluster University Srinagar

Gogji Bagh, Srinagar-190008 (J&K) Tel No: 0194-2310227, Fax No: 0194-2311674

NAAC ACCREDITED - B



e-mail: principal@amarsinghcollege.ac.in


No. ASC/Edu/20/ 1829

website: [www.ascollegelive.net](http://www.ascollegelive.net)

Dated 17 -11-2020

## EXPRESSION OF INTEREST (EOI) FROM REGISTERED INTERNET SERVICE PROVIDERS FOR INTERNET LEASED LINE CONNECTIVITY

An Expression of Interest is invited from reputed and registered internet service providers for providing of 100 Mbps and 150 Mbps internet leased line connectivity on uncompressed, unshared leased line (1:1) at this College, including installation, commissioning, testing and upkeep of the complete link for 03 years of service period renewable after every year based on review by College Administration. Detailed specifications and other terms and conditions are available on College Website: [www.amarsinghcollege.ac.in](http://www.amarsinghcollege.ac.in). Interested vendors are requested to go through the specifications, terms and conditions before expressing of interest/offering rates separately for providing 100 Mbps and 150 Mbps internet leased line connectivity. The complete wax sealed offers addressed to the Principal, Amar Singh College, Srinagar must reach office of the undersigned by or before 27<sup>th</sup> of Nov., 2020. Any information with regard to specifications, installation and service can be had from office of the undersigned during working hours. Ambiguous and incomplete offers shall be straightaway rejected. The undersigned reserves the right to accept or cancel any or all offers without assigning any reason thereof.

  
(Prof. Bashir Ahmad Rather)

Principal

Copy to the:-

01. Joint Director Information, Srinagar for publication in the local daily preferably Greater Kashmir in one insertion.
02. Convener, ICT & Technical Committee for information.
03. Office File





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## EXPRESSION OF INTEREST (EOI) FOR PROVIDING "100 & 150 MBPS (1 : 1) LEASED LINE INTERNET CONNECTION ON FIBER OPTIC LINK AT THE AMAR SINGH COLLEGE, SRINAGAR-190008

Expression of Interest (EOI) is invited from Registered National Internet Service Providers (ISPs) for providing 100 and 150 MBPS Dedicated Internet Leased Line (ILL) on Fiber Optic Link at Amar Singh College, Srinagar

### 1. SCOPE OF WORK

To provide 100 & 150 Mbps Internet leased line connectivity on uncompressed, unshared leased line (1:1) at Amar Singh College, Srinagar, including installation, commissioning, testing & up keep of the complete link for 3 years of service period renewable each year based on review.

The detailed Scope of Work involves:

- Provide dedicated **100 & 150 Mbps** (1:1), (Dedicated wired Internet Leased Line Uncompressed and unshared.
- Provide a block of **4 Public IP's** to enable the College to use the same for web servers, mailing solution etc.
- Bidder should provide the tool to monitor the bandwidth / network performance without additional cost.
- The bidder should furnish Internet Bandwidth Utilization/performance reports on a monthly basis.
- However, the bidder should also provide interface to the college for monitoring utilization/performance reports on real time, hourly, daily and weekly basis.
- The bidder should provide all necessary equipment for connectivity, if any.
- The vendor has to provide onsite support, when required
- 99.% uptime for RF shall be calculated as  $(\text{Total Time} - \text{Down Time}) \times 100 / \text{Total Time}$ . Loss of time or an equivalent amount will be adjusted in payment to be made for the downtime in the next quarterly bill raised by the ISP.

### 2. WARRANTY PERIODS:

The Vendor will be responsible for the comprehensive maintenance for the entire warranty period. Warranty period will start after the acceptance of installation & testing of complete connectivity.

The vendor will do preventive maintenance once a quarter for upkeep of the systems running. The schedule will have to be adhered to strictly by him.

The response time for attending the faults will be one hour (maximum). Once reported to the vendor, the vendor will rectify the faults within 4 hours failing which; the vendor will liable for a penalty. The services shall be provided 24 hours & 7 days in a week.





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### 3. RESPONSIBILITIES UNDER THE CONTRACT:

The ISP would be responsible for the following:

1. To provide 150 Mbps Internet connectivity on uncompressed, unshared leased line (1:1) at Amar Singh College, Srinagar
2. Internet Router Port at ISP Gateway for required bandwidth and minimum **4 Public IP** addresses including Reverse Lookups configured at these IP's.
3. Installation, commissioning, configuring of the link and hardware (Modems, Router Firewall etc. to make line fully functional at 100 & 150 Mbps).
4. Maintenance support service (24 hours and 7 days a week) for Bandwidth and equipment.

### SERVICE LEVEL AGREEMENT:

ISP will be required to sign Service Level Agreement having the following:

1. Internet bandwidth at all the time: 100 & 150 Mbps.
2. Packet Losses: Less than 1 % (Average over 1000 ping) at any given point of time to any part of globe.
3. Latency: Less than 350 ms from ISP's to Amar Singh College, Srinagar Tier 1-peering point.
4. Network Availability: More than 98.5% on RF per month.
5. Reports for performance, monitoring/usage to be submitted.

In case of the above parameters going out of specifications, The College will be compensated adequately in respect of the extended time for the loss of hours in service.

Also, if services are not found satisfactory, Amar Singh College, Srinagar reserves the right to cancel the contract with one-month notice.

### HARDWARE CHARGES:

1. The College will not purchase any additional hardware and vendor will have to provide all the required hardware.

#### Important Dates

The last date for receiving proposals will be 27<sup>th</sup> November 2020

#### Contact

For further technical details contact

Convenor ICT Committee

9797072008

Principal

Amar Singh College, Gogji Bagh, Srinagar

9419064621